

FREEDOM AIR

HEATING * AIR CONDITIONING *

Commercial & Residential

706-4 Old Shore Road

Forked River, NJ 08731

Ph: 732-270-4920

freedomairhvac@gmail.com

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*NJ Home Improvement Contractors' License # 13VH04257100*

*NJ HVACR License#19HC00463900*

## **MAINTENANCE PROGRAM AGREEMENT**

*Our maintenance inspections will give you peace of mind that you and your family will be the most comfortable throughout the year. This is because they ensure that your heating and cooling system will operate safely and perform at their maximum potential all while helping extend the life of your equipment and lowering utility bills.*

### **PROGRAM BENEFITS:**

- **15% discount** on service calls during this agreement (parts & labor)
  - **Priority Scheduling** over non-maintenance program customers
    - **1" Standard Filters** always included
    - **15% Discount** on 2", 4", 5" filters if needed
    - **Multi-Zone Discount** for (3) or more zones

### **Maintenance Inspection Procedures:**

#### **AIR CONDITIONING MAINTENANCE & SAFETY CHECKS**

- *Filter replacement \*1" standard filter included always, any other size or specialty filter is an extra charge at a discounted rate\**

- Visual inspection of indoor and outdoor components.
- Install gauges and check operating pressures.
- Check for refrigerant charge and possible leaks \*If R410A is needed, the first pound is included anything after is an additional charge. Refrigerant leaks are completely excluded from this agreement\*
- Check for voltage and amperage to all motors.
- Lubricate all parts that need it.
- Check capacitors.
- Check all wiring and connections, tighten as needed.
- Check thermostat operation.
- Clean and inspect condensate drain lines and fittings.
- Inspect and adjust all safety controls.

### **GAS HEATING MAINTENANCE & SAFETY CHECKS (no oil)**

- Filter replacement \*1" standard filter included always, any other size or specialty filter is an extra charge at a discounted rate\*
- Visual inspection of equipment.
- Test and inspect all safety controls.
- Clean burners and controls.
- Check for gas leaks in furnace.
- Check fan control module.
- Check complete furnace cycle.
- Check furnace for cracked heat exchange and combustion chambers for rusting, cracks, etc.
- Check all wiring and connections, tighten as needed.
- Check thermostat operation.
- Inspect pilot assembly or ignition controls.

## **MAINTENANCE PROGRAM PRICE LIST:**

### **COMBO PACKAGE PRICING**

*1 SYSTEM (furnace & air conditioner): \$300.00*

*ADDITIONAL SYSTEM (furnace & air conditioner): \$165.00*

## COOLING SYSTEM PRICING

1 AIR CONDITIONING SYSTEM ONLY: \$165.00

ADDITIONAL AIR CONDITIONING SYSTEM: \$85.00

## HEAT SYSTEM PRICING

1 HEAT SYSTEM ONLY: \$160.00

ADDITIONAL HEAT SYSTEM: \$80.00

*\*CALL FOR DISCOUNTED PRICING ON 3 OR MORE SYSTEMS\**

### **I. GENERAL CONDITIONS OF CONTRACT:**

1. **TERM AND SERVICE:** This Contract will cover one annual service maintenance for air conditioning if you choose air conditioning only. Air conditioning inspections take place when the temperature reaches 72 degrees or higher for the season. If you choose heating only, it will cover one annual service maintenance for heat. If you choose the combo plan, this contract will cover two annual service maintenances, one in the fall for heat and one in the spring for air conditioning.

2. This Contract is **NON-REFUNDABLE** as well as **NON-transferable** in the event there is a transfer of ownership/occupancy of the premises.

3. All equipment must be **in working condition** at time of approval of Contract. Freedom Air Heating & Cooling, LLC may inspect the system for age, defects, construction, and normal wear and tear under reasonable usage prior to approving this Contract. In the event that the system is found to be malfunctioning, in complete failure, or aged beyond its repairable/maintainable years in accordance with current law, and obvious health and/or safety guidelines, then Freedom Air Heating & Cooling, LLC may reject approval for this Contract.

4. Any repairs, adjustments, additions or alterations made by other contractors/companies other than Freedom Air Heating & Cooling, or its' agents authorized to perform such work will terminate this Contract and our obligations of this Contract.

### **II. LIABILITY/RESPONSIBILITY**

5. Owner(s)/occupant(s) shall provide free access to all equipment during regular business working hours Monday-Friday 8:00 A.M to 4:00 P.M so that inspections may be completed as called for under this agreement.

6. Freedom Air Heating & Cooling, LLC shall not be liable for any damages due to

*delays, labor disputes, freeze up, fire, explosions, commercial delays-spoilage, loss of business, war conditions, lawn mower damage, flooding, water damage from condensation leaks, ACTS of GOD, and any other circumstances beyond normal and reasonable control of Freedom Air Heating & Cooling, LLC.*

7. *Freedom Air Heating & Cooling, LLC shall not be liable for airborne bacteria/pathogens or molds in the space.*

8. *Freedom Air Heating and Cooling, LLC is not responsible for supply and/or return ductwork (unless specifically made part of this Agreement by Addendum).*

9. *Freedom Air Heating and Cooling, LLC shall not be required to furnish any items or equipment as are recommended or required by insurance companies, government, state and municipal authorities, Real Estate Agents, and Home Inspectors suggestions.*

### **III. PAYMENTS**

10. *Methods of payment: cash, check, money orders, certified checks, bank checks, Debit-Visa/MasterCard, Discover, and American Express.*

11. *Credit Card Payments: In the event that any payments must be made by credit card, the following will apply: an additional fee of 4% on all major credit cards. No exceptions unless agreed by an authorized agent of Freedom Air Heating and Cooling, LLC and stipulated prior to maintenance inspections/service calls. If the original payment structure permitted the waiving of said fees based on partial credit partial cash/check payments and the customer alters said agreement and makes all payments by credit card, then, in that event, final credit card payment will include full cost of the applicable 4% fees pursuant to the terms stipulated herein. **Post-dated checks are not accepted as a form of payment.***

### **IV. CONTRACT IN ITS ENTIRETY**

*This document expresses the entire Contract by and between the parties, the homeowner and Freedom Air Heating & Cooling, LLC. It shall not be altered unless the changes are agreed to in writing and signed by both parties hereto. Both parties agree to be bound by the printed terms and conditions of this Contract.*

*I, the homeowner of the service address listed below, have hereby read each and every term and condition of this Contract and further, have obtained answers to any questions I may have pertaining to any of the terms and conditions to this Contract from Freedom Air Heating and Cooling, LLC.*

*I, the homeowner of the service address listed below, also understand that I have thirty (30) days from the entry of this Contract to rescind same and I am therefore entitled to a refund less twenty-five (\$75.00) for administrative costs AND only if Freedom Air has not provided any services to me in that thirty-day period.*

Freedom Air Heating and Cooling, LLC reserves the right to cancel the agreement at any time, if, in the sole opinion of Freedom Air Heating and Cooling, LLC due to age or brand of equipment.

**CUSTOMER:** \_\_\_\_\_

**SERVICE ADDRESS:** \_\_\_\_\_

**MAILING ADDRESS:** \_\_\_\_\_

**TELEPHONE:** \_\_\_\_\_

**EMAIL:** \_\_\_\_\_

**CHOOSE YOUR MAINTENANCE PLAN:**

|                                        | <b># OF UNITS</b> | <b>TOTAL \$</b> |
|----------------------------------------|-------------------|-----------------|
| <b>HEAT &amp; AIR CON. COMBO</b> _____ | _____             | _____           |
| <b>AIR CONDITIONING ONLY</b> _____     | _____             | _____           |
| <b>HEATING SYSTEM ONLY</b> _____       | _____             | _____           |

**PAYMENT TYPE (circle one):**    *credit card*    *check*    *cash*

**TOTAL AMOUNT PAID:** \_\_\_\_\_

*The above prices, specifications and conditions are satisfactory and are hereby accepted. You are authorized to do the work as specified.*

**Date of Acceptance** \_\_\_\_\_ **Signature** \_\_\_\_\_

**Date of Acceptance** \_\_\_\_\_ **Signature** \_\_\_\_\_

**Jordan Krause, Owner of Freedom Air**

**CONTRACT EFFECTIVE DATE:** \_\_\_\_ / \_\_\_\_ / \_\_\_\_

**CONTRACT EXPIRATION DATE:** \_\_\_\_ / \_\_\_\_ / \_\_\_\_